

# CERTIFICATIONS

Lefay intended to implement a Quality and Environmental Management System certified according to ISO 14001 and 9001 standards since 2008, for the “design and development of architectural solutions for innovative and environmentally friendly accommodation facilities” and for the management and development processes of hospitality and wellness companies. In the construction of the first Resort, great attention was paid to respect for the surrounding environment through an architectural project fully integrated in the existing landscape, the implementation of cutting-edge technologies that reduce the consumption of energy and water, and the use of clean and renewable energy. These principles have also been the basics of the second Resort project (Lefay Resort & SPA Dolomiti), which obtained the ISO 9001 e 14001 certifications in December 2019 and the prestigious ClimaHotel® certification, attesting green hospitality and tourism.

ClimaHotel® certification has been developed by Agenzia CasaClima, based in the independent province of Bolzano. It issues the guidelines for the sustainability of the project, management and refurbishment stages addressed to hospitality operators. The protocol verifies aspects such as energy efficiency, environmental and water consumption, impact of buildings, conditions of light and sound ambience, air quality, integration and monitoring process of the systems, services aimed at enhancing green mobility and marketing and communication activities highlighting eco themes.

Lefay\* Group develops every year an inventory of CO<sub>2</sub> emissions according to ISO 14064 standard and offsets 100% of emissions produced through the purchase of certified emissions credits. Lefay Resort & SPA Lago di Garda has also obtained two other important certifications: Green Globe and Being Organic and Ecological SPA. Globe is issued by the Green Globe certification body, active in 83 countries worldwide. It requires compliance with more than 250 standards relating to sustainability, and it is applicable to companies operating in the tourism branch. Lefay Resort & SPA Lago di Garda was the first Property in South Europe to be certified in 2011 and in 2018 it also acquired the “Gold Status”, for excellent Resorts with at least 5 years of membership.

Being Organic & Ecological SPA is a certification issued by Ecocert, a French certification body. Lefay SPA is the first property in Italy and the fourth in the world to be awarded this new certificate with the Level “Excellence” obtained thanks to three distinctive aspects: the uniqueness of the Lefay SPA Method treatments and health programmes together with the commitment dedicated to training and to the professional development of the Staff; the exceptional comfort of the cabins, which offer Guests an incomparable relaxing experience; the measures put into practice for a sustainable management of the wellness area. To obtain this certification at least 50% of the treatments offered on site must use certified organic cosmetics. These last certifications are planned to be obtained by Lefay Resort & SPA Dolomiti by 2020.



Consistent with the philosophy that distinguishes Lefay, the Lefay SPA Dermatological Cosmetics Line was also designed with a strong focus on ethics and sustainability, as evidenced by the most important international environmental certifications: Vegan Ok certifying the non-use of materials of animal origin or obtained through the exploitation of animals; Cosmos Organic, released for the Lefay SPA line of cosmetic oils, which certifies the observance of the principles of green chemistry and sets the requirements for organic cosmetic products concerning the entire production cycle; Cruelty Free, the international standard “stop testing on animals” guaranteed by the anti-vivisection league and certified by ICEA (Environmental and Ethical Certification Institute); Nickel Tested (less than 0.00001%),

which confirms that all the products are dermatologically tested by Ferrara University and are free from parabens, SLES, colourings, preservatives and added parabens.

Last, Lefay has also certified the production of its own extra virgin olive oil, produced on the morainic hills of the Western Shore of Lake Garda and in the heart of the Tuscan Maremma: the Cuvée and Monocultivar Gargnà oils are certified organic by the CCPB, certification and control body for agricultural and “nofood” products in the field of organic, eco-compatible and eco-sustainable production. The Tuscan oil is recognised by the PGI brand, namely “Protected Geographical Indication”, conferred by the European Union.

\*Currently concerns Lefay Resorts S.r.l and Lefay Resort Garda S.r.l (Lefay Resort Dolomiti S.r.l will be included starting from 2021)