

CERTIFICATIONS AND INSPECTIONS

Lefay has implemented a Quality & Environmental Management System compliant with the requirements of ISO 14001 and ISO 9001 standards, certified by the third party TÜV SÜD. The Lefay Management System includes the following activities "Design and development of architectural solutions for innovative and environmentally friendly accommodation facilities" and "management and development processes of hospitality and wellness companies".

In January 2022, Lefay has been included in the "Top Employers Italia" certified companies, proving to be virtuous in terms of working conditions, benefits, career plans, investments, training, development, and HR policies focused on professional and personal growth. This certification is issued annually following a process of analysis and evaluation of the group's HR policies and strategies.

In addition to the above-mentioned high-level certifications, over the years Lefay has obtained specific certifications related to the hospitality industry:

- "Green Globe", based on a specific protocol supported by over 400 indicators, recognises tourist facilities with a great performance in the economic, social and environmental fields. Operating under a worldwide license, Green Globe is based in California, USA and is represented in over 83 countries. It is an affiliate member of the United Nations World Tourism Organization (UNWTO), and is a member of the Global Sustainable Tourism Council (GSTC).

Lefay Resort & SPA Lago di Garda was the first property in Southern Europe to be certified in 2011 and in 2018 it was also awarded with the Gold Status, marking five consecutive years of certification and the highest quality standards. Lefay Resort & SPA Dolomiti was awarded the Green Globe in September 2020.

- "Being Organic & Ecological SPA", issued by the French certification body Ecocert, is awarded to wellness facilities that stand out for their strong commitment to the environment.

- "ClimaHotel®", developed by Agenzia CasaClima and based in the independent province of Bolzano, issues the guidelines for the sustainability of the project, management and refurbishment stages addressed to hospitality operators. This certification was awarded to Lefay Resort & SPA Dolomiti.

Finally, a strong focus on ethics and sustainability led Lefay to certify its Lefay SPA Dermatological Cosmetics Line according to the following standards:

- Vegan ICEA, certifying the non-use of materials of animal origin or obtained through the exploitation of animals;
- Leaping Bunny, which is the most authoritative form of cruelty-free certification for products not tested on animals;
- Cosmos Organic, released for the Lefay SPA line of cosmetic oils, which certifies the observance of the principles of biological cosmetics;
- Nickel Tested (less than 0.00001%), which confirms that all the products are dermatologically tested by Ferrara University and are free from parabens, SLES, colourings, preservatives and added parabens.

Last, Lefay has also certified the production of its own extra virgin olive oil, the Cuvée and Monocultivar Gargnà oils are certified organic by the CCPB, certification and control body for agricultural and "no food" products in the field of organic, eco compatible and eco sustainable production. The Tuscan oil is recognised by the PGI brand, namely "Protected Geographical Indication", conferred by the European Union.

CALCULATION OF CO₂ EMISSIONS AND REPORTING

The third party TÜV SÜD verifies the annual updates of the CO₂ inventory, ensuring that it is carried out in accordance with ISO 14064, and the compliance of the Sustainability Report with the requirements of the Global Reporting Initiative Standards (GRI).

LEFAY RESORTS



LEFAY RESORT & SPA DOLOMITI



LEFAY RESORT & SPA LAGO DI GARDA



ISO 9001



ISO 14001



LEFAY SPA COSMETIC LINE



LEFAY VITAL GOURMET EXTRA VIRGIN OLIVE OIL

