

# CERTIFICATIONS AND AUDITS

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Lefay has implemented a Quality & Environmental Management System compliant with the requirements of ISO 14001 and ISO 9001 standards, certified by the third party TÜV Italia. The Lefay Management System includes the following activities: 'Design and development of architectural solutions for innovative and environmentally friendly accommodation facilities' and 'management and development processes of hospitality and wellness companies'.

In 2025, the greenhouse gas (GHG) inventory, which had been updated and validated by TÜV Italia since 2014, was certified in accordance with ISO 14064. This ensured greater detail and control of the results.

For four years now, Lefay has been listed among the 'Top Employers Italia' certified companies, proving to be a virtuous company in terms of working conditions, benefits, career plans, investments, training, development and HR policies aimed at the professional and personal growth of employees. This certification is issued annually following a process of analysis and evaluation of the group's HR policies and strategies.

In addition to the high level certifications mentioned above, Lefay has also obtained the Green Globe certification. Based on a specific protocol supported by over 400 indicators, it is awarded to tourist facilities with a high performance in the economic, social and environmental fields. Operating under a worldwide license, Green Globe is based in California, USA and is represented in over 83 countries. It is an affiliate member of the United Nations World Tourism Organization (UNWTO), and is a member of the Global Sustainable Tourism Council (GSTC).

Lefay Resort & SPA Lago di Garda has been the first wellness resort in southern Europe to obtain the environmental Green Globe certification. In autumn 2024, it has been awarded the Platinum Member sta-

tus, marking 10 consecutive years of certification and the highest quality standards. In September 2020, Lefay Resort & SPA Dolomiti has also been awarded the Green Globe certification. Then, in October 2024, it has been awarded the Gold Member status, marking its 5 consecutive years of certification.

In July 2024 Lefay Resort & SPA Dolomiti obtained again ClimaHotel® certification, developed by Agenzia CasaClima, based in the independent province of Bolzano. This certification provides hospitality operators with guidelines for the sustainable design and management of their businesses.

Finally, a strong focus on ethics and sustainability led Lefay to certify its Lefay SPA Dermatological Cosmetics Line according to the following standards:

- ICEA Vegan, certifying the non-use of materials of animal origin or obtained through the exploitation of animals;
- Leaping Bunny, which is the most authoritative form of cruelty-free certification for products that have not been tested on animals;
- Cosmos Organic released by Ecocert for the Lefay SPA line of cosmetic oils, proving that Lefay oils are made according to the principles of organic cosmetics.
- Nickel Tested (less than 0.00001%), which confirms that all the products are dermatologically tested by Ferrara University and are free from parabens, SLES, colourings, preservatives and added parabens.

Lastly, Lefay has certified the production of its own extra virgin olive oil. The Cuvée and Monocultivar Gargnà oils are certified organic by the CCPB, certification and control body for agricultural and 'nofood' products in the field of organic, ecofriendly and sustainable production. The Tuscan oil is recognised by the PGI brand,

namely 'Protected Geographical Indication', conferred by the European Union.

**SUSTAINABILITY REPORT**

The third party TÜV Italia verifies the compliance of the Sustainability Report with the requirements of the Global Reporting Initiative Standards (GRI) 2021.

**CORPORATE**



**LEFAY RESORT & SPA LAGO DI GARDA**



**LEFAY SPA COSMETIC LINE**



**LEFAY RESORT & SPA DOLOMITI**



**LEFAY VITAL GOURMET EXTRA VIRGIN OLIVE OIL**

